

## **Privacy Policy**

### **HOW THE ECGA COLLECTS AND USES YOUR PERSONAL INFORMATION**

The East Coast Greenway Alliance collects personal information when you join or donate online, including names, postal and e-mail addresses, phone numbers, and billing information. The ECGA neither knowingly nor intends to collect or maintain any personal information from children under the age of 13.

As an ECGA member, you should know that we will never sell your contact information to anyone. On rare occasions we may exchange names with our allies to move forward on a critical piece of the greenway. If you don't want to receive any information from other groups, let us know and we will not share your information. At any time you can add or remove your name from to our "Do Not Share" list by contacting us at [info@greenway.org](mailto:info@greenway.org) or 919-797-0619.

### **ECGA WEB SITE PRIVACY**

The ECGA website is a secure site, with a Secure Socket Layer (SSL) in place. We never store or maintain your credit card or other financial information -- it is transmitted directly to our bank, and then deleted. ECGA staff never sees or keeps any bank or credit card information you provide online. The ECGA website does not use Cookies or other tracking devices.

### **HELP US KEEP YOUR PERSONAL INFORMATION ACCURATE**

If your personal information changes or you would like to review the personal information we may have on file, please e-mail us with the new information at [info@greenway.org](mailto:info@greenway.org) or call 919-797-0619.

### **PROBLEMS OR COMPLAINTS WITH ECGA PRIVACY POLICY**

If you have a complaint about ECGA compliance with this privacy policy, please contact us at [info@greenway.org](mailto:info@greenway.org) or 919-797-0619.

## **Return/Refund Policy**

You may return unused merchandise within 30 days for a full refund (excluding shipping) if the item you received is defective, or does not meet your expectations. Please contact us at 919-797-1619 or [info@greenway.org](mailto:info@greenway.org) if you have any questions about an item you have purchased.